Info: Hello! We're one step closer to connecting you and a guide. Please tell us your first name to get started:
14:46, Jan 22
Ijprems journal: hi
Info: Welcome back! We are excited to offer you messaging, allowing you to respond to us in your own time.
14:48, Jan 22
Sunil G: Hi there. My name is Sunil. How may I help you today?
14:49, Jan 22
Ijprems journal: after purchasing your firewall plan strange things happening to website
14:49, Jan 22
Ijprems journal: some data automatically delteting
14:50, Jan 22
Ijprems journal: i have review my full code no error in coding
14:52, Jan 22
Sunil G: Sorry for the inconvenience caused to you, May I know the website name?
14:52, Jan 22
Ijprems journal: www.ijprems.com
14:53, Jan 22
Ijprems journal: one more issue any thing i changing in code on website changes taking time of approx 10-12 hr in such conditions how i can test changes in website
14:55, Jan 22
Sunil G: Sorry for the inconvenience caused. let me check from my backend team regarding the same can you please allow me 5-7 minutes of time.
14:56, Jan 22
Ijprems journal: ok take your time
15:00, Jan 22
Sunil G: Appreciate your patience, I checked with my backend team and trust me there is nothing wrong in your website nor in your admin panel even I have checked your website from backend view there is nothing issue in your website as well.
15:01, Jan 22
Ijprems journal: but how data deleting and why update taking soo much time
15:01, Jan 22
Ijprems journal: https://ijprems.com/past_paper.php?i_id=27&i_name=,%20Issue%202,%20November%202021&v_name=Volume%201
15:01, Jan 22
Ijprems journal: see the link in this page author names authmatically deleted
15:02, Jan 22
Ijprems journal: if you unable to rectify it then we have to change our service provider. error from your side site updating too much time and data deleting after taking firewall plan
15:05, Jan 22
Sunil G: Sir sorry for inconvenience, but however I'm checking and we don't have any access to your admin panel and regarding your updates I'm requesting you to once do all changes in private window and check.
15:06, Jan 22
Ijprems journal: we done every thing
15:06, Jan 22
Ijprems journal: ok bye we can change our service provider
15:07, Jan 22
Sunil G: we are really sorry sir.
15:07, Jan 22
Ijprems journal: dont msg'
15:08, Jan 22
Ijprems journal: You are using your maximum allotment (1) of MariaDB/MySQL databases. If you want more, contact your service provider.
15:08, Jan 22
Ijprems journal: how can i increase